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To: The Chair and Members
of the Member
Development Steering
Group

County Hall
Topsham Road
Exeter
Devon
EX2 4QD

Date: 7 June 2023

Contact: Charlie Fisher 01392 383691

Email: charlie.fisher@devon.gov.uk

MEMBER DEVELOPMENT STEERING GROUP

Thursday, 15th June, 2023

A meeting of the Member Development Steering Group is to be held on the above date at 10.30 am at MS Teams - Virtual Meeting to consider the following matters.

Donna Manson
Chief Executive

A G E N D A

PART ONE - OPEN COMMITTEE

1 Apologies

2 Minutes

To agree the previously circulated minutes of the meeting held on Friday 10th March 2023 as a correct record.

3 Items Requiring Urgent Attention

Items which in the opinion of the Chair should be considered at the meeting as matters of urgency.

MATTERS FOR CONSIDERATION OR REVIEW

4 Governance Review

Verbal update from the Director of Legal and Democratic Services.

5 Member Development and Training Log (Pages 1 - 2)

To appraise Members of the learning and development activity that has taken place since the last Steering Group meeting and of learning and development opportunities available going forward.

6 Member Wellbeing Survey - responding to Member feedback (Pages 3 - 10)

To provide a response to Members on the comments and asks from the previous Steering Group meeting relating to the Member Wellbeing Survey.

MATTERS FOR INFORMATION

7 Dates of Future Meetings

As shown in the calendar of meetings at
<http://democracy.devon.gov.uk/mgCalendarMonthView.aspx?GL=1&bcr=1>

The next meeting is scheduled for Wednesday 4th October 2023 at 10:30am.

PART II - ITEMS WHICH MAY BE TAKEN IN THE ABSENCE OF THE PUBLIC AND PRESS

Nil

Members are reminded that Part II Reports contain exempt information and should therefore be treated accordingly. They should not be disclosed or passed on to any other person(s). They need to be disposed of carefully and should be returned to the Democratic Services Officer at the conclusion of the meeting for disposal.

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Declarations of Interest for Members of the Council

It is to be noted that Members of the Council must declare any interest they may have in any item to be considered at this meeting, prior to any discussion taking place on that item.

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Induction Loop available





Member Development Steering Group Training and Development Log

1. Member Training and Development Log

March 2023 – June 2023

Session Title	Area	Date and Time	Target Audience	Attendance
Children's Scrutiny Masterclass	Public Health Nursing	16 th March @ 2:30pm	All Members	8
Children's Scrutiny Masterclass	Introduction to the Devon Children and Families Partnership	29 th March @ 1pm	All Members	11
Corporate Infrastructure and Regulatory Services Scrutiny Masterclass	Buses	5 th April @ 11am	All Members	16
All Member training	Code of Conduct	19 th April @ 10am	All Members	15
		19 th April @ 5pm		12
Health and Adult Care Scrutiny Masterclass	5 Year Joint Forward Plan	20 th April @ 10am	All Members	8
Health and Adult Care Scrutiny Masterclass	Digital & Technology Enabled Care Solutions (TECS)	26 th April @ 10am	All Members	6
	Work Programme Planning	26 th April @ 10am	Health Scrutiny Members	6
All Member and SLT event		11 th May	All Members	34

Agenda Item 5

Member Development Steering Group
15th June 2023

All Member Briefing	Equality, Diversity and Inclusion – Legal and Moral Duties 3	16 th May @ 4pm	All Members	14
Children’s Scrutiny Masterclass	Work Programme Masterclass	22 nd May @ 10:30am	Children’s Scrutiny Members	9
Corporate Infrastructure and Regulatory Services Scrutiny Masterclass	Work Programme Masterclass	26 th May @ 2pm	CIRS Members	10

2. Upcoming sessions

June 2023 – October 2023

Session Title	Topic(s)	Date and Time
Health and Adult Care Scrutiny Masterclass	Peer Challenge Masterclass	15 th June @ 2pm.
CIRS Masterclass	Resettlement and migration	TBC
All Member Development Session	Data protection and cyber security	5 th September @ 10:30am.
Children’s Scrutiny Masterclass	TBC	12 th September @ 10:30am
Health and Adult Care Scrutiny Masterclass	TBC	27 th September @ 10:30am
CIRS Masterclass	Sentencing and Courts Act/Serious Violence Duty	5 th October @10:30

LDS/23/8

Member Development Steering Group

15 June 2023

Responding to feedback from the Member Wellbeing Survey

Report of the Director of Legal and Democratic Services

Please note that the following recommendations are subject to consideration and determination by the Committee before taking effect.

1) Recommendation

That the Member Development Steering Group be asked to:

(a) Review the responses and additional analysis of the Member Wellbeing Survey.

2) Background

This report is designed to provide a response to the comments and feedback provided in the 2022 Member Wellbeing Survey. The Member Wellbeing Survey ran from 1st December 2022 to 3rd January 2023 and the results were reported to the Steering Group at its meeting on the Friday 10th March 2023. Members asked Officers to look at a number of action points which are included in this document to provide feedback to Steering Group Members.

3) Responses to Members asks

The following asks/concerns were in response to Question 10 of the Member Wellbeing Survey: "What one thing could the Council do to better support you at this time?"

The responses from Members on this question included:

- Keep me informed with community projects.
- Access to rooms.
- It is not DCC that is the problem. It is the lack of funds for us to be able to do our role within the local communities and the abuse that some residents give.
- To be fair to members and for procedures to take better care of members and to see us as people.
- I would like some more support around Sharepoint, extranet, etc.
- Locality Budget there seems to be a lack of response regarding forms being processed. In my first Term we were given regular updates and I could speak to an Officer. We seem to have gone backwards.

For these points, Members were individually contacted to share their concerns and find resolutions by the Deputy Head of Democratic Services.

Agenda Item 6

In response to Question 11, “Thinking ahead for the next 2 years of the Council term, what areas of training and development should we focus on for Members?”

Members suggested a range of training sessions which have been incorporated into a Forward Plan for the upcoming All Member Development Sessions.

4) Analysis of Members elected in 2021 and returning Members

At the Member Development Steering Group meeting of Friday 10th March, Members requested that Officers analyse the responses received from Members first elected in 2021 against returning Members.

Out of the 29 responses received, 8 were from Members first elected in 2021 whilst 21 responses were received from returning Members.

In summary, Members first elected in 2021 are somewhat in the middle of those returning Members. Taking questions 4 and 10 and 12a as examples, those elected in 2021 were less likely to pick the extremely positive or extremely negative answers at both sides e.g., “Very satisfied or “Not at all satisfied” or “Very confident” or “Not at all confident”

Appendix 1 includes side by side graphs to compare of the results from Members first elected in 2021 and returning Members for questions 2, 3, 4, 10 and 12a.

5) Options / Alternatives

Not applicable as the Steering Group is not a decision-making body.

6) Consultations / Representations / Technical Data

Not applicable as the Steering Group is not a decision-making body.

7) Strategic Plan

<https://www.devon.gov.uk/strategic-plan>

While this report does not align with the six priorities of the strategic plan, it aligns to how the Council will deliver the plan. Well supported, informed Members will help ensure good decision making and part of the Council’s commitment to be a trusted, inclusive and innovative Council.

8) Financial Considerations

There are no specific financial considerations associated with this report.

9) Legal Considerations

There are no specific legal considerations associated with this report.

10) Environmental Impact Considerations (Including Climate Change)

There are no specific environmental impact or climate change considerations associated with this report.

11) Equality Considerations

There are no specific equality considerations associated with this report.

12) Risk Management Considerations

There are no specific risk management considerations associated with this report.

Member Effectiveness is included on the service area's risk register with Member training and development activities being co-ordinated by the Member Development Steering Group.

13) Summary / Conclusions / Reasons for Recommendations

The report responds to the asks from Members at the previous Member Development Steering Group meeting.

Maria Price

Director of Legal and Democratic Services

Electoral Divisions: All

Local Government Act 1972: List of background papers

Nil

Contact for enquiries:

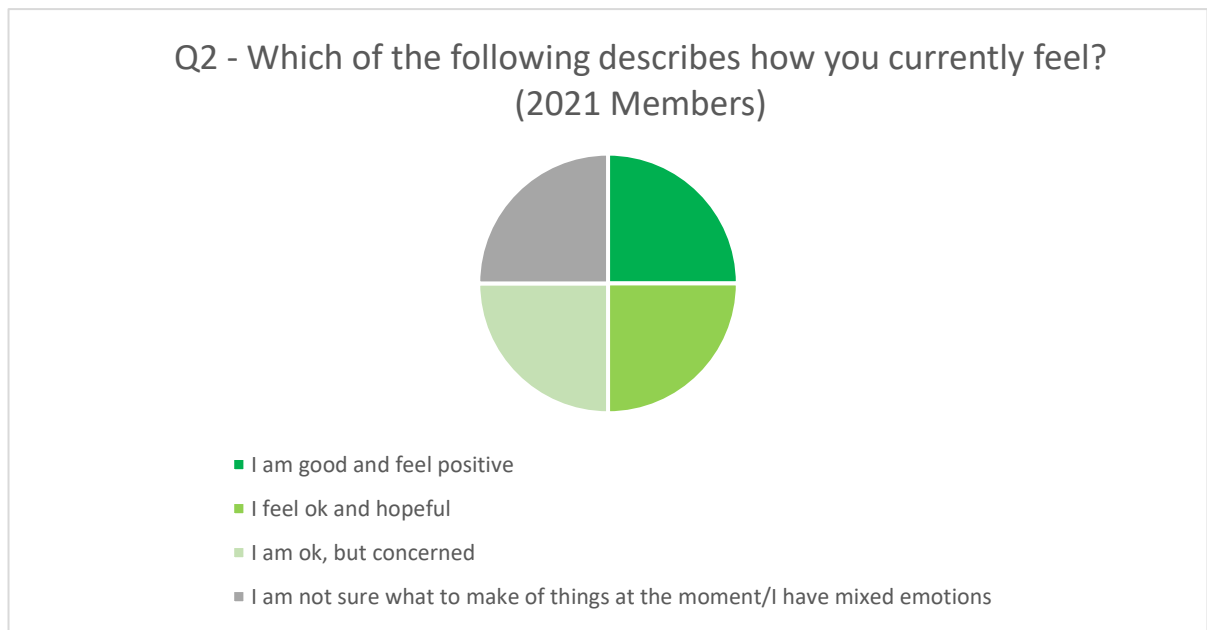
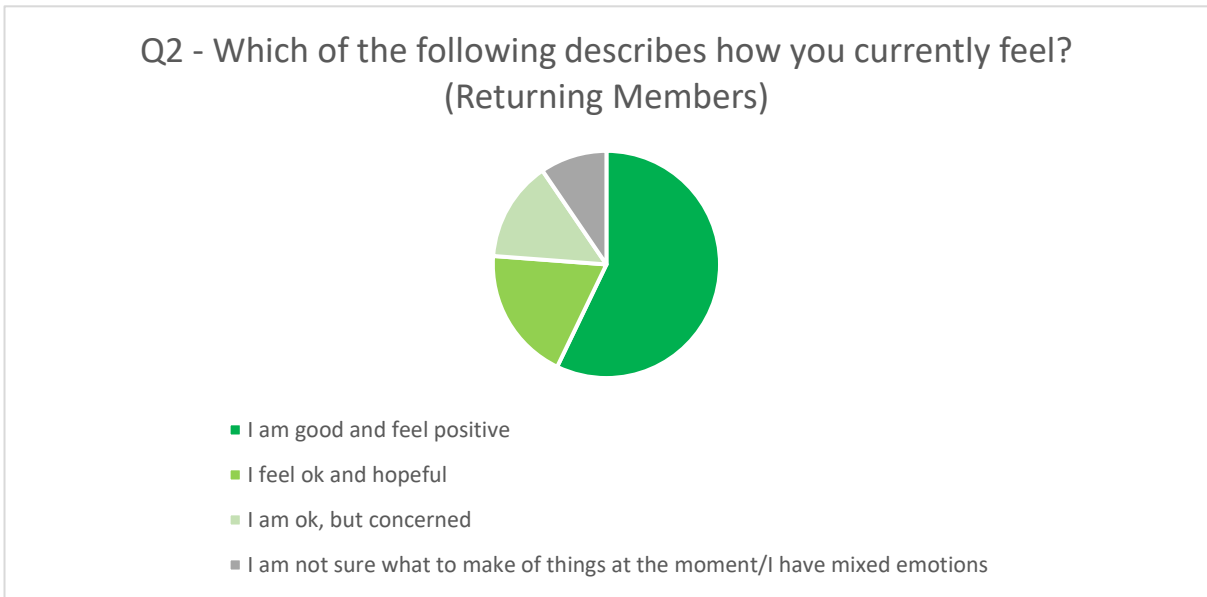
Name: Charlie Fisher

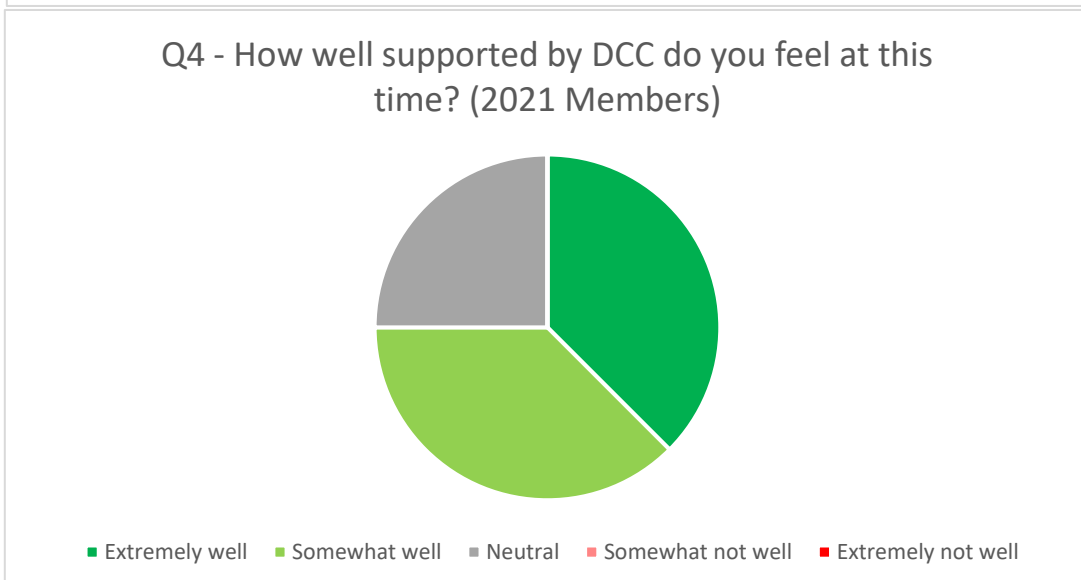
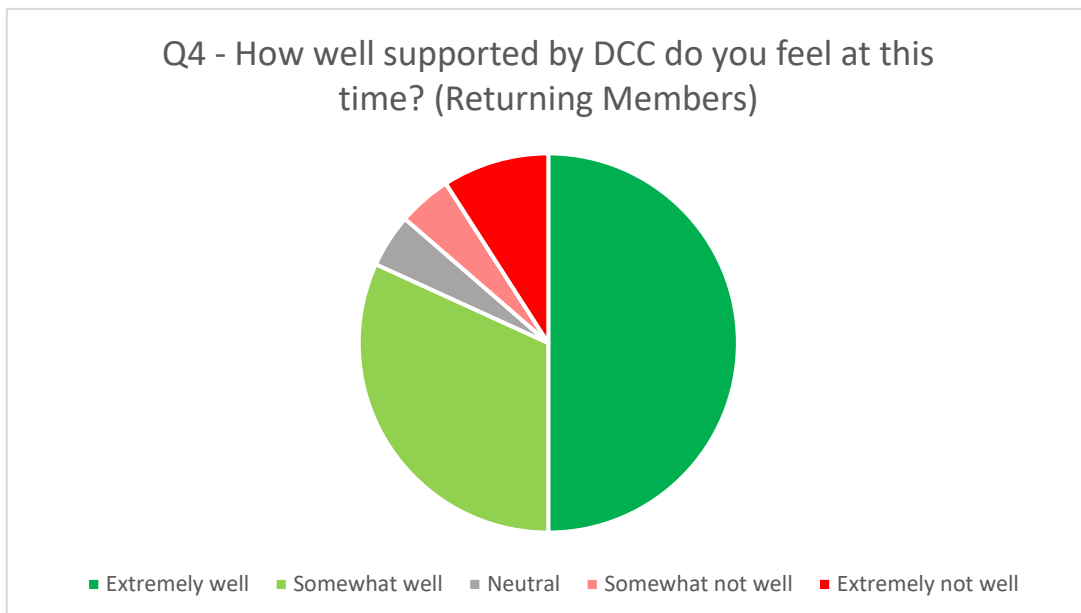
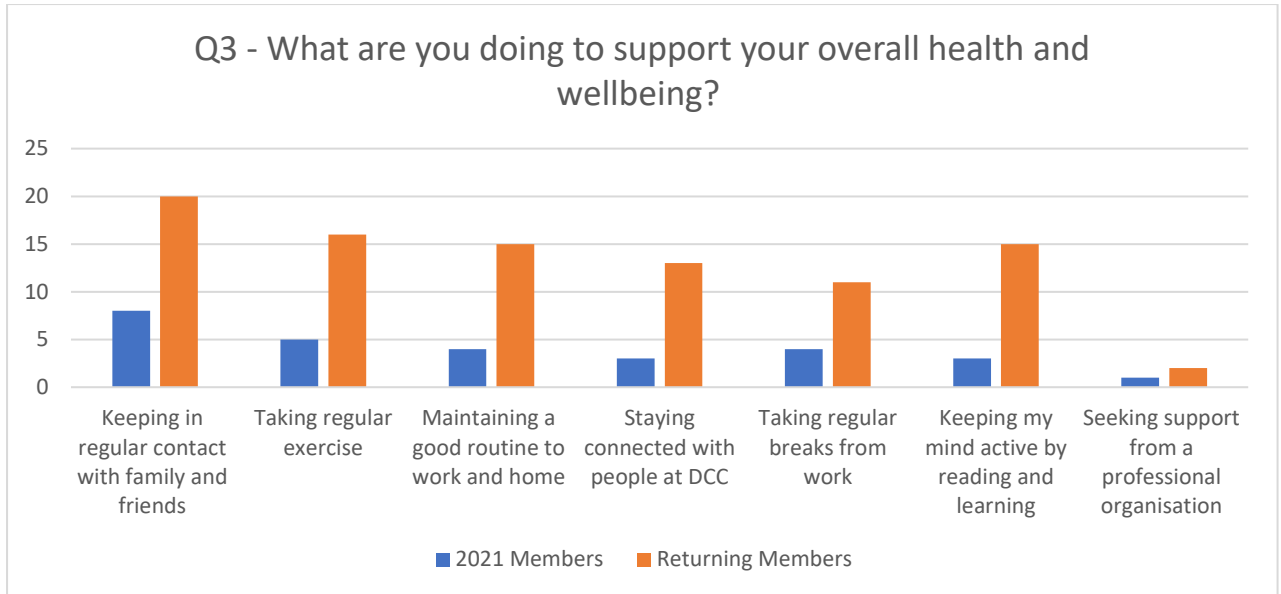
Telephone: 01392 838691

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Agenda Item 6

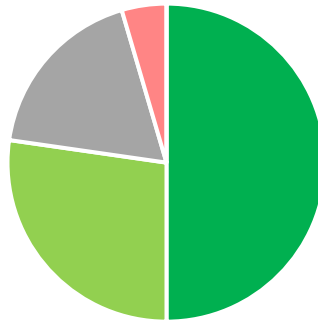
Appendix 1





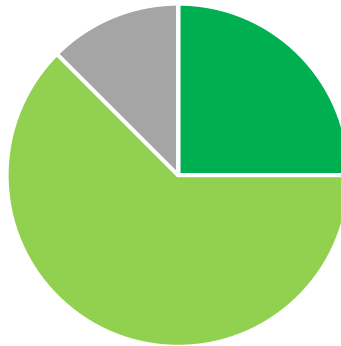
Agenda Item 6

Q10 - How satisfied are you about the Council's overall member development offer? (Returning Members)



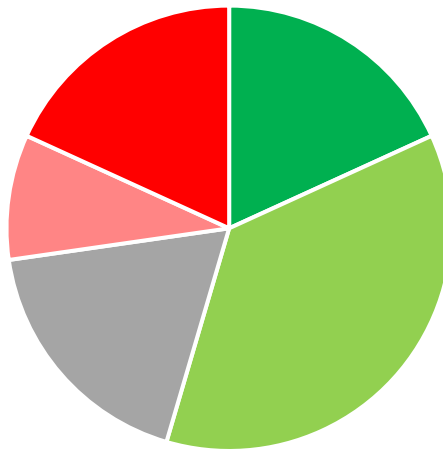
■ Very satisfied ■ Somewhat satisfied ■ Neither satisfied nor dissatisfied
■ Somewhat dissatisfied ■ Very dissatisfied

Q10 - How satisfied are you about the Council's overall member development offer? (2021 Members)



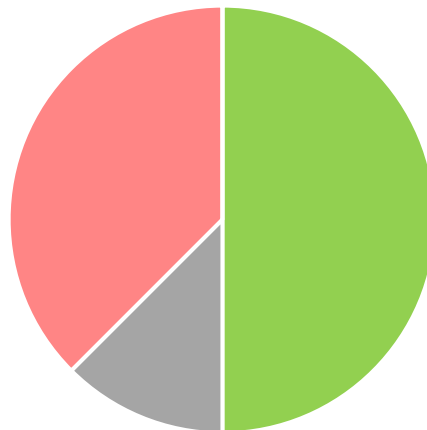
■ Very satisfied ■ Somewhat satisfied ■ Neither satisfied nor dissatisfied
■ Somewhat dissatisfied ■ Very dissatisfied

Q12a - How confident are you in using SharePoint?
(Returning Members)



■ Very confident ■ Confident ■ Neither confident nor unconfident ■ Not so confident ■ Not at all confident

Q12a - How confident are you in using SharePoint? (2021 Members)



■ Very confident ■ Confident ■ Neither confident nor unconfident ■ Not so confident ■ Not at all confident

